

IN THE CLAIMS

Please amend the claims as follows:

Claim 1. (Currently Amended) A remote control terminal, comprising:

~~a service manager for managing predetermined services;~~

input means for selecting of [[the]] predetermined services provided from [[the]] a service manager which manages the predetermined services;

obtaining means for obtaining information corresponding to a service selected by the input means from the service manager; and

displaying means for displaying the information corresponding to the service obtained by the obtaining means to a user; and

~~storing means for storing a plurality of pieces of instruction information, the pieces of instruction information showing the user how to obtain the predetermined services and being referred to by the user,~~

wherein the service manager includes storing means for storing a plurality of pieces of instruction information, the pieces of instruction information showing the user procedures how to obtain the predetermined services and being referred to by the user,

the input means selects of the plurality of pieces of instruction information stored in the storing means,

the obtaining means obtains the instruction information selected by the input means from the storing means, and

the displaying means displays the instruction information obtained by the obtaining means, the instruction information showing the user the procedures how to obtain the selected service and being referred to by the user.

Claim 2. (Canceled)

Claim 3. (Previously Presented) The remote control terminal as set forth in claim 1, wherein the remote control terminal works as a telephone.

Claim 4. (Previously Presented) The remote control terminal as set forth in claim 1, wherein the remote control terminal is provided in a guest room.

Claim 5. (Previously Presented) The remote control terminal as set forth in claim 4, wherein:

the input means detects a telephone; and

the obtaining means communicates the telephone selected by the input means.

Claim 6. (Previously Presented) The remote control terminal as set forth in claim 1, further comprising:

speech recognition means for recognizing speech as a character string; wherein,

the obtaining means obtains from the service manager information corresponding to a service related to the character string; and

the displaying means displays the information.

Claim 7. (Previously Presented) The remote control terminal as set forth in claim 1, wherein:

the input means allows selection of images taken by a plurality of cameras provided in a game arcade for taking images of a situation in the game arcade;

the obtaining means obtains at least one of the images selected by the input means as information corresponding to the service; and

the displaying means displays the image obtained by the obtaining means.

Claim 8. (Previously Presented) The remote control terminal as set forth in claim 1, wherein the obtaining means controls an electric device.

Claim 9. (Previously Presented) The remote control terminal as set forth in claim 8, wherein the electric device is an air conditioner, audio equipment, a video, a camera, a printer, or a personal computer.

Claim 10. (Previously Presented) The remote control terminal as set forth in claim 8, wherein the obtaining means is connected to the Internet.

Claim 11. (Currently Amended) A remote control terminal, comprising:

~~a service manager configured to manage predetermined services;~~

an input section configured to select of [[the]] predetermined services provided from [[the]] a service manager which manages the predetermined services;

an obtainer configured to obtain information corresponding to a service selected by the input section from the service manager; and

a display configured to display the information corresponding to the service obtained by the obtainer to a user; and, wherein

the service manager includes a storing section configured to store a plurality of pieces of instruction information, the pieces of instruction information showing the user procedures how to obtain the predetermined services and being referred to by the user,

wherein the input section selects of the plurality of pieces of instruction information stored in the storing section,

the obtainer obtains the instruction information selected by the input section from the storing section, and

the display displays the instruction information obtained by the obtainer, the instruction information showing the user the procedures how to obtain the selected service and being referred to by the user.

Claim 12. (New) The remote control terminal as set forth in claim 1, further comprising:

a transceiver configured to obtain an image from the obtaining means.

Claim 13. (New) The remote control terminal as set forth in claim 1, wherein the remote control terminal receives tabulated game information from a tabulation server.

Claim 14. (New) The remote control terminal as set forth in claim 13, wherein the displaying means displays information tabulated by the tabulation server, said information including tracking goods purchased by users and places where users play games.